

# GLORIA SERENITY RESORT

## ALL INCLUSIVE SPECIAL CONCEPT

**CALL CENTER 5555**

with one call, we do all

Please contact the Call Center for all your requests

BUFFETS	SUMMER	WINTER
Breakfast at Tetrasomia Restaurant	07:00 – 10:30	07:00 – 10:30
Lunch at Tetrasomia Restaurant	12:30 – 14:30	12:30 – 14:30
Dinner at Tetrasomia Restaurant	19:00 – 21:30	18:30 – 21:00
Brasserie Restaurant	24 Hours	24 Hours
BARS	SUMMER	WINTER
Ella Fitzgerald Lobby Bar	24 Hours	24 Hours
Traces Beach Bar	09:00 – 20:00	Closed
Dock's Pier Bar	09:00 – 20:00	Closed
Olivium Pool Bar	09:00 – 20:00	09:00 – 20:00
Wall Street Bar	Closed	16:00 – 00:00
Wurlitzer Karaoke Bar	16:00 – 00:00	16:00 – 00:00
La Trattoria Romana Bar	09:00 – 19:00	Closed
Insomnia Disco Bar	23:00 – 02:00	23:00 - 02:00 only on Saturdays
Arena Bar	During show times	Closed
Route 66 Bar	08:00 – 20:00	Closed
Relax Vitamin Bar	09:00 – 20:00	09:00 – 20:00
EXCLUSIVE BAR SERVICES	SUMMER	WINTER
Fresh Fruit Juice at Lobby Bar	24 Hours	24 Hours
"Barista" Coffee Station at Lobby Bar	24 Hours	24 Hours
Detox & Fresh Fruite Juices at Main Restaurant	07:00 – 10:30	07:00 – 10:30
A LA CARTE RESTAURANTS	SUMMER	WINTER
Aka Japanese Cusine	19:00 – 23:00	19:00 – 23:00
Serenity Steakhouse	19:00 – 23:00	19:00 – 23:00
Le Jardin Au Printemps French À La Carte	19:00 – 23:00	19:00 – 23:00
River Landing Fish À La Carte (Subjected to cover charge)	19:00 – 23:00	Closed
La Trattoria Romana À La Carte	19:00 – 23:00	Closed
SNACK RESTAURANTS	SUMMER	WINTER
La Trattoria Romana Snack Restaurant	12:00 – 16:00	Closed
Traces Beach Snack	12:00 – 18:00	Closed
Route 66 Snack Restaurant (Breakfast Free for Villa Vip Guests)	12:30 – 16:00	Closed
ICE CREAM	SUMMER	WINTER
Traces Beach Snack	09:00 – 20:00	Closed
La Trattoria Snack Restaurant	09:00 – 20:00	Closed
Route 66 Snack Restaurant	09:00 – 20:00	Closed
Main Restaurant (everyday)	At open buffet during lunch & dinner	At open buffet during lunch & dinner
PATISSERIE	SUMMER	WINTER
Gloria Patisserie	11:30 – 18:00	11:30 – 18:00
ROOM SERVICES	SUMMER	WINTER
Room Service	Free Between 23:00 – 07:00	Extra
Minibar (re-freshed daily)	Once a day	Once a day
Laundry Service (Extra)	08:00 – 00:00	08:00 – 00:00
EXCLUSIVE SERVICE	SUMMER	WINTER
Villa Room Service Menu	24 Hours	24 Hours
Route 66 Breakfast	08:00 – 11:00	Closed
SPA & WELLNESS	SUMMER	WINTER
Serenity SPA (Massage and all treatments are extra)	09:00 – 20:00	09:00 – 20:00
Fitness	08:00 – 20:00	08:00 – 20:00
Turkish Bath, sauna, steam bath, relax room	09:00 – 20:00	09:00 – 20:00
Indoor Pool (Heated in winter time)	08:00 – 20:00	08:00 – 20:00
BEACH & POOL SERVICES	SUMMER	WINTER
Outdoor Pool	08:00 – 20:00	Closed
Olivium Pool (Heated in winter time)	08:00 – 20:00	08:00 – 20:00
Pavilion (Extra)	09:00 – 18:00	Closed
VIP Pavilion with Concept (Extra)	09:00 – 18:00	Closed
Water Sports (Extra)	08:00 – 20:00	Closed
Aquapark (at Gloria Golf Resort)	10:00 - 12:00 & 14:00 - 16:00	Closed
Privileged Beach Services	10:00 – 18:00	Closed
MEETING ROOMS	SUMMER	WINTER
Meeting Rooms (Extra)	On Request	On Request

Dinner reservations for A la Carte Restaurants can be made 2 days in advance at the Guest Relations desk. (upon availability each restaurant can be reserved once per week).  
 • Food&Beverage Services at **Gloria Golf Club** are included just for Golfer Guests • Food & Beverage Services In other **Gloria Hotels & Resorts** are subjected to charge (50% discount). Greek A la Carte & Turkuaz Grill House Restaurants in **Gloria Golf Resort** are subjected to a cover charge for all guests. • AIS Guests staying 28 days or more in the "LONG STAY" concept have the privilege to use Food & Beverage Services in the other Gloria Hotels and Room Service for free, in addition they receive 50% discount for their Laundry Services. • **Fitness - SPA** for their safety and health, our little guests under 12 years old are allowed to use the areas only when accompanied by adults. Every day between 10:00-12:00 our little guests under 16 years old are allowed to use the Turkish bath, the sauna, the steam bath and the resting areas  
 • Gloria Hotels & Resorts reserve the right to make changes without notice at any time in its absolute discretion.

ENTERTAINMENT & ACTIVITIES AREA	SUMMER	WINTER
Insomnia Night Club (+18 years)	23:00 – 03:00	23:00 – 02:00 only on Saturday
Entertainment Center Bar	16:00 – 00:00	16:00 – 00:00
Amphitheatre (Arena Bar)	20:30 – 23:00	Closed
G-Venture	21:00 – 00:00	Closed
Gloria Sports Arena – Sports Areas (upon availability)	With Reservation, subject to charge	With Reservation, subject to charge
Tennis Courts – Lighting	08:00 – 23:00	08:00 – 23:00
Tennis Lessons, Racket Rental (Extra)	On Request	On Request
Bowling, Billiard, 3D Games (Extra)	16:00 – 00:00	16:00 – 00:00
WIFI (Free) / High Speed WIFI (Extra)	24 Hours	24 Hours
KIDS ACTIVITIES	SUMMER	WINTER
Gogi Fun Jungle (01-14 years) (at Gloria Golf Resort) (01-05 years must be accompanied with an adult)	Between 01.05 – 31.10	N/A
Gogi Kids Club (04-12 years)	Between 01.04 – 31.10 / 09:00 – 17:00 with family 17:00 – 23:00	Between 01.11 – 31.03 / 10:00 – 17:00 with family 17:00 – 21:00
Gogi VIM Club (01-03 years)	09:00 – 23:00	10:00 – 21:00
Baby Sitting (01-12 years) (Upon Availability, Extra)	With Reservation 01.04 – 31.10	With Reservation 01.11 – 31.03
Gogi Teenage Club (13-17 years)	Between 01.06 – 30.09	N/A
Gloria Mini Farm	09:00 – 23:00	09:00 – 23:00
GOLF	SUMMER	WINTER
Golf & Golf Lesson (Extra)	With Reservation	With Reservation
Group Golf Lessons at Gloria Golf Club (1 hour on Monday, Wednesday, Friday) Capacity maximum 40 pax	Free Between 15.06 – 31.08 10:00 – 11:00	N/A



**GLORIACONTACTCENTER +90 534 461 97 97**

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We protect nature so it will support us.



- 1.Connect to Hotel's Wi-Fi\*
- 2.Download PressReader application or read the QR code.
- 3.You can start using the PressReader!

\*If you are using Laptop you can access the same way by entering this address [www.pressreader.com](http://www.pressreader.com)

**GLORIA IS EVERYWHERE**



You can easily access the magical world of Gloria via your mobile devices! Download the Gloria mobile app to your device, and get up-to-date information on dining, bars, entertainment and other activities in our hotels, and forward your feedback and suggestions to us quickly and easily.

**SUMMER & WINTER  
CONCEPT**

**GLORIA**  
SERENITY RESORT

ÖZALTIN OTEL İŞLETMELERİ A.Ş.

CLARIFICATION TEXT

FOR THE PROTECTION AND PROCESSING OF THE PERSONAL DATA OF THE CUSTOMERS

### 1. DATA SUPERVISOR

Pursuant to the Law no. 6698 on the Protection of Personal Data ("Law"), your personal data may be processed by Özaltın Otel İşletmeleri Anonim Şirketi ("Company") acting in the capacity of data supervisor, within the below-described scope.

The detailed information about the purpose of processing of your personal data by our Company is available in Özaltın Otel İşletmeleri Anonim Şirketi Personal Data Protection and Processing Policy accessible via [gloria.com.tr/kvkk](http://gloria.com.tr/kvkk)

### 2. PURPOSE OF PROCESSING OF YOUR PERSONAL DATA

Your personal data collected may be processed in line with the basic principles stipulated in the Law and within the scope of the personal data processing requirements specified in Articles 5 and 6 of the Law, for the purposes ("Purposes") of the conduct of the necessary studies by our relevant business units and implementation of the associated business processes for the planning or execution of the activities for ensuring the legal and technical security of our Company and of the relevant persons in business relationship with our Company, the planning or execution of the activities necessary for offering and promoting to the relevant persons the products and services provided by our Company or for and on behalf of our Company by customizing the same according to the likes, usage habits and needs of the relevant persons, the conduct of the necessary studies and implementation of the associated business processes for enabling the relevant persons to benefit from the products and services provided by our Company or for and on behalf of our Company as well as for the realization of the commercial or operational activities being implemented by our Company.

### 3. PARTIES TO WHOM YOUR PERSONAL DATA ARE TRANSFERRED AND PURPOSES OF TRANSFER

Your personal data collected may be transferred within the scope of the Purposes by our Company, in line with the basic principles stipulated in the Law and within the scope of the personal data processing requirements specified in Articles 8 and 9 of the Law, to [our suppliers, our business partners, our agencies, social media providers, our shareholder, Özaltın Holding A.Ş., and public and private institutions and organizations authorized by law] that are resident or non-resident.

### 4. METHODS AND LEGAL REASONS FOR COLLECTING YOUR PERSONAL DATA

Your personal data will be collected by our Company through electronic and/or physical channel media (methods) e-mail, mail/cargo, faxnumber, phone/call center, Company web site, mobile application, printed form, closed circuit security cameras, public institution systems, our agencies, hotel/facility receptions, request/complaint platforms and corporate social media resources for the purposes of realizing the procedures for providing the check-in, check-out, accommodation and facility services. Further, your personal data will be collected within the framework of the drawing up or execution of a contract, legal responsibility of the data supervisor, establishment, exercise or protection of a right, publicity of the data owner and legitimate interest and explicit consent personal data processing requirements, if any, mentioned in Articles 5 and 6 of the Law.

### 5. YOUR RIGHTS GRANTED IN ARTICLE 11 OF THE LAW AS THE PERSONAL DATA OWNER

As the personal data owner, you may communicate your requests within the scope of the Article 11 of the Law regulating the rights of the relevant person to our Company, in line with the procedures and principles regulated by the Notice on the Procedures and Principles for Application to the Data Supervisor, by filling in the Data Owner Application Form accessible via the QR code. Your applications will be brought to conclusion free of charge within the shortest time possible and in thirty days at the latest according to the nature of your request; however, you may be charged a fee according to the tariff to be determined by the Personal Data Protection Board in case the transaction warrants a separate cost.





ROUTE 66 Snack Restaurant



Gloria Patisserie



Aka Japanese Cuisine



La Trattoria Romana  
Italian Snack Restaurant



Serenity Steakhouse



Le Jardin A la Carte



Tetrasomia  
Main Restaurant & Terrace



River Landing A la Carte



**Rooms**

- A. Main Building
- B. Pool Villas
- C. Garden Villas
- D. Deluxe Villas
- E. VIP Villa
- F. Presidential Villa
- J. Serenity Villa
- K. Queen Villa
- L. King Villa

**Food & Beverage**

- 1. Lobby Bar & Coffee House (Terrace)
- 2. Traces Beach Snack
- 3. Dock's Pier Bar
- 4. Wall Street Bar

**Outlets & Facilities**

- 5. Guest Relations
  - 6. Concierge
  - 7. Shopping Area
  - 8. Serenity SPA & Indoor Pool
  - 9. Doctor Office
  - 10. Gloria Mini Farm
- Beach & Pool**
- 11. Beach Pavilions (Extra)
  - 12. Towel Desk
  - 13. Olivium Pool (Heated in winter time)

**Activities**

- 14. Fit Gloria
- 15. Tennis Courts
- 16. Arena & Entertainment Center,  
Insomnia Night Club
- 17. G-Venture
- 18. Wellness Area & Art Studio
- 19. Water Sports
- 20. Golf Course